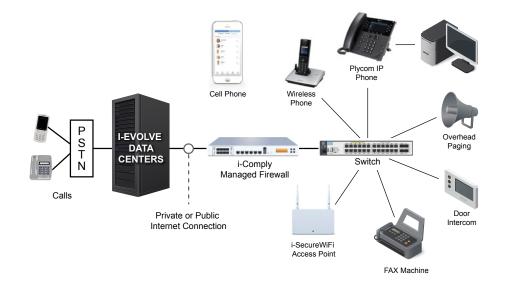# Cloud VoIP

i-Communicate
G3

Enhance the way your business communicates

i-Communicate Cloud Voice Over IP (VoIP) service provides a full featured enterprise class PBX delivered as a hosted service. **i-Communicate** is ideal for companies with multiple locations and remote workforces. **i-Communicate** helps customer increase productivity while reducing management costs.

i-Communicate Cloud VoIP Configuration

i-Communicate Business Benefits

- **Consolidate** - Bring all office locations and remote workers under one platform. Support multiple sites and remote workers on one system anywhere in the continental United States. Unifying resources on one common platform improves communications, productivity, system support and management.

- **Scale** – Buy only what you need when you need it. Start small and grow large using the same common platform.

- **Reduce Capital Expense** – No complex or costly PBX hardware to purchase and maintain.

- **Reduced Vendor Management** – Your telephone numbers, local, long distance and toll free traffic is routed over I-Evolve's network.

Unprecedented Control

Using the i-Communicate web based management portal, administrators can add, delete, update, redirect or change users, telephone numbers, hunting arrangements, auto attendants and more.

HD Voice

Traditional phone calls strip out 4/5 of the human voice. i-Communicate utilizes wideband technology that adds back what traditional calls lack. When coupled with Polycom's SIP handsets, HD Voice allows for crystal clear call quality that improves communication, understanding and productivity.

Polycom HD Voice Benefits:

• Acoustic Clarity Technology

• Best-In-Class-System Design

• Hands Free Conferencing

Quality of Service

Unlike other VoIP technologies, i-Communicate business class VoIP voice packets are prioritized through Quality of Service (QoS) engineering. Using Virtual LAN (VLAN) technology and I-Evolve's managed i-Comply gateway/firewall, i-Communicate ensures that voice traffic is always prioritized over non-essential data traffic on your network.

i-Communicate Features

• Web-based configuration

• Voicemail to e-mail

• Custom hunt groups

• Find-me/Follow-me

• Custom auto attendants

• Caller ID

• Direct Inward Dial (DID)

• Call forwarding by schedule

• Do Not Disturb (DND)

• Call forward

• Conference calling

• Conference bridge

• Call reporting

• Fax to e-mail

• HD Voice calling

• Send and receive SMS and MMS messages

and more!

Optional Features

• Call recording